

# Why do we use myABDR?

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# myABDR

- RCH Melbourne has taken the approach that myABDR is central to patient recording and clinical review
- Feedback from the majority of patients at RCH Melbourne have demonstrated that recording of product regarded as positive, is relatively straightforward and has a number of direct clinical benefits
  - Safety
  - Facilitates patient engagement in decision making / accountability

# Patient safety

- Real time monitoring of treatment offers opportunity to provide alerts to facilitate patient safety
  - Real time monitoring for numbers and types of bleeding events
  - Audit trail for factor infusions

# Patient participation in healthcare

- Patient participation is a process that involves patients as stakeholders, advisors and shared decision makers.
- Patient participation can be encouraged by the following rules
  - The Self-Care Rule: Help people provide as much quality care for themselves as they can.
  - The Guidelines Rule: Help people ask for the care they need.
  - The Veto Rule: Help people say “no” to care that is not in their best interest.

# Patient rights in the Victorian health system

The following patient rights apply in the Victorian health system:

<b>Principle</b>	<b>Patients' rights</b>	<b>What this means</b>
<b>Access</b>	All patients will have a right to healthcare.	Patients can access services to address their healthcare needs.
<b>Safety</b>	All patients will have a right to receive safe and high-quality care.	Patients receive safe and high-quality health services, provided with professional care, skill and competence.
<b>Respect</b>	All patients will have a right to be shown respect, dignity and consideration.	The care provided shows respect to patients and their culture, beliefs, values and personal characteristics.
<b>Communication</b>	All patients will have a right to be informed about services, treatment, options and costs clearly and openly.	Patients receive open, timely and appropriate communication about their healthcare in a way they can understand.
<b>Participation</b>	All patients will have a right to be included in decisions and choices about their care.	Patients may join in decisions and choices about their care and about health service planning.
<b>Privacy</b>	All patients will have a right to privacy and confidentiality of their personal information.	Each patient's personal privacy is maintained and proper handling of their personal health and other information is assured.

# Patient accountability

- Challenging
- Patients can be encouraged—and provided incentives (held accountable) to be involved in their health care
  - ***Not blaming the patient***
  - Evidence shows patient accountability may have benefit in patient outcomes (CVS diseases)