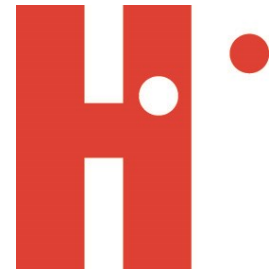


STRATEGIC PLAN

2020 - 2022



Vision

Achieving the best possible outcomes for people affected by bleeding disorders

Mission

People with bleeding disorders achieving full social participation and well-being through health promotion, education, representation and support.

Values

Care Integrity, Respect, Responsiveness and Adaptability

Community positioning

A trusted and respected voice for the Queensland bleeding disorders community.

HFQ Now

Qld. Health funding of \$155k p.a.

Self-generated income of approximately \$7k p.a.

Staff: 0.5 FTE Manager, 0.2 FTE Administration

Voluntary Board

420 members

2000 Qld. Community members (based on ABDR)

Strategic partnerships with relevant clinical staff in QH, including the QHTC, RBH and the QCH.

Programs and activities offered throughout Qld. to members of the bleeding disorders community across the lifespan.

Collaborative relationships with other Australian Haemophilia Foundations and bleeding disorder communities in Australia's region.



HFQ STRATEGIC PLAN



Community: People with bleeding disorders empowered, connected and engaged

1.1 Develop and implement at least 4 strategies which will help HFQ staff and Board understand BDC needs and reflect these in new services or activities.

1.2 Based on outcomes from Objective 1.1, develop and implement at least 2 new services / activities.

1.1.1 Undertake an annual members' survey

1.1.2 Make use of PROBE data

1.1.3 Work with the Haemophilia Treatment Centre

1.1.4 Utilise informal personal connections with members of the bleeding disorders community to seek input and feedback.

1.2.1 Use Project Plan template to develop new activities / services identified in 1.1.

1.2.2 Consult Treatment Centre for input.

Engagement & Partnerships: Improved capacity of the Qld. community to be allies to people affected by bleeding disorders

2.1 Undertake at least 3 campaigns to raise awareness of bleeding disorders amongst the broader Qld. Community.

2.2 Establish and implement at least 1 partnership project with an organisation with projected outcomes that will benefit people affected by bleeding disorders.

2.1.1 Procure HFV's resource for schools and adapt / make available to Queensland schools.

2.1.2 Engage with and learn from other organisations

2.1.3 Lead and participate in activities for Bleeding Disorder Awareness week.

2.2.1 Base project(s) on 1.1.1 Members' Survey results and 1.1.2 PROBE data. Project(s) may cover specific topics / supports such as arthritis, diet, carriers.

2.2.2 Continue to provide support as able to the Fijian haemophilia community.

Maximised human element: Ensuring that staff and Board have the skills, knowledge and resources to excel in their roles.

3.1 Develop and implement project-related sub-committees to increase engagement with HFQ's membership and to develop leadership across the organisation.

3.2 Deliver core Governance training at least once a year to Board and other interested members and make resources available to support access to relevant external training.

3.1.1 Recruit community members onto sub-committees after developing top draw projects

3.1.2 Develop Terms of Reference for each sub-committee and follow these to achieve required outcomes.

3.1.3 Develop realistic succession plans for key roles and key personnel.

3.2.1 Undertake skills assessment of Board

3.2.2 Undertake Governance training

3.2.3 Provide budget allocation for personnel wishing to access external training opportunities.

Good governance: Developing and implementing open, transparent and accountable governance processes.

4.1 Meet all funding and regulatory bodies' requirements.

4.2 For each year of this Plan, (a) monitor achievement of the plan on a quarterly basis and (b) review and update the Goals, Objectives and Strategies and develop annual work plans for all key personnel

4.3 For each year of this Plan, develop and implement appropriate evaluation strategies for identified HFQ activities / functions.

4.1.1 Finalise and utilise HFQ Compliance Calendar.

4.1.2 Review policy and procedure documents

4.1.3 Meet at least yearly with funding body representative(s)

4.1.4 Explore utilising the Human Services Quality Standards as a benchmark for HFQ activities.

4.2.1 Decide process to be used to review (e.g. members' meeting, sub-committee, Board, etc.)

4.2.2 Board to approve any changes to the Plan.

4.3.1 Include questions in members' survey

4.3.2 To evaluate the Board and its work, develop and implement a 3 year cycle of

Self-evaluation

External evaluation

Members' evaluation